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| **General Area** | **Individual Comment** |
| Quality Assurance | * Attention to detail x 2
* Quality Assurance – Having a trusted QA process that simplifies time spent during development, and reduces the chance for missed items
* Patience? (get through the mind-numbing stuff without rushing through and making mistakes)
* Accountability (owning mistakes and fixing them)
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| Problem solving | * Ability to breakdown complex problems into a list of steps leading to a resolution
* Logical troubleshooting
* Troubleshooting
* Problem solving
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| Communication | * Teamwork/Collaboration skills
* Collaboration
* Communication
* Listening
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| Project management | * Time Management
* Time Management – Being accountable to one’s manager and the team for one’s deliverables
* Management--(Managing priorities and time)
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| Professional development | * Knowledge of new trends and technology
* Research
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| Customer service | * Communication – listening to clients and clarifying their needs during the whole process
* Customer Service--(Knowing how to interpret client needs and communicating in a friendly, non-confrontational way)
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| Creativity | * Analysis – Creative thinking and uncovering issues as self risk mitigation
* Visual Communication--(Knowing how to communicate effectively through art)
* Writing
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| Technical skills | * Digital Media Creation (Having the technical know-how to create said art)
* Use a computer in an efficient manner
* Adaptability--(Being able to quickly research new methods, tools, or concepts and apply them accurately with minimal delay)
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