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| **General Area** | **Individual Comment** |
| Quality Assurance | * Attention to detail x 2 * Quality Assurance – Having a trusted QA process that simplifies time spent during development, and reduces the chance for missed items * Patience? (get through the mind-numbing stuff without rushing through and making mistakes) * Accountability (owning mistakes and fixing them) |
| Problem solving | * Ability to breakdown complex problems into a list of steps leading to a resolution * Logical troubleshooting * Troubleshooting * Problem solving |
| Communication | * Teamwork/Collaboration skills * Collaboration * Communication * Listening |
| Project management | * Time Management * Time Management – Being accountable to one’s manager and the team for one’s deliverables * Management--(Managing priorities and time) |
| Professional development | * Knowledge of new trends and technology * Research |
| Customer service | * Communication – listening to clients and clarifying their needs during the whole process * Customer Service--(Knowing how to interpret client needs and communicating in a friendly, non-confrontational way) |
| Creativity | * Analysis – Creative thinking and uncovering issues as self risk mitigation * Visual Communication--(Knowing how to communicate effectively through art) * Writing |
| Technical skills | * Digital Media Creation (Having the technical know-how to create said art) * Use a computer in an efficient manner * Adaptability--(Being able to quickly research new methods, tools, or concepts and apply them accurately with minimal delay) |